

**Summary Note of Business from the ICSTIS Committee Meeting on 22 September 2005
– held at Clove Building, 4 Maguire Street, London, SE1 2NQ**

Committee Members Present: Sir Peter North
Mary Symes
Simon Armson
Nicholas Higham
Stephen Locke
Sara Nathan
John Scampion
Elizabeth Stallibrass
Mike Tully
Andrew Bud
Edward Boddington
Mike Short

John Trotter (Bates, Wells & Braithwaite)

ICSTIS Secretariat: George Kidd
Paul Whiteing
Trays O'Reilly
Richard Sullivan (attended for part of meeting only)
Alexander Ehmann (attended for part of meeting only)
Dawn Walton

Apologies

There were no apologies received.

Agree Minutes of the 336th meeting

The Minutes of the 336th meeting were agreed.

Matters arising

In addition to the matters arising as set out in the Committee papers, it was reported Mary Symes has been appointed as Deputy Chair.

Standing declarations of interest on agenda items

Edward Boddington

Edward Boddington declared a conflict of interest with Item 11 (TV Channels using PRS as the sole driver for revenues).

Pre-Retreat Forward Look Group

The Committee considered a report from the Forward Look Group that will form the basis of a discussion to take place at the Committee Retreat on Friday 23 September to identify and incorporate the priorities in 2006 Budget and Plan.

The Committee agreed the urgency and priority of outstanding issues on the programme and agreed the summary of recommendations.

(For further information on this item contact Alex Ehmann (aehmann@icstis.org.uk))

Governance Working Group and meeting with Stakeholders

The Sub-Committee met on 12 September to discuss two main items: to review the creation of an Industry Advisory Panel (and other changes to INOC) and to consider issues of internal governance.

The Working Group meeting was followed by a meeting with stakeholder respondents to the latest Governance Consultation document as well as the MEF and MDA on 16 September. It was agreed that a paper containing proposals for further governance changes will be brought to the October meeting.

(For further information on this item contact Paul Whiteing (pwhiteing@icstis.org.uk))

The Ofcom Review

There are two outstanding issues from the Ofcom Review which are Redress (customer service) and the Feasibility Study. The ICSTIS/Ofcom MoU has now been signed by the Chairman of each organisation.

(For further information on this item contact George Kidd (gkidd@icstis.org.uk))

Feasibility Study

The project will be going out to tender shortly.

(For further information on this item contact Trays O'Reilly (to'reilly@icstis.org.uk))

ICSTIS Fines Increase:

There has been positive industry feedback from the industry to DTI in support of the consultation to increase the ICSTIS fine limit from £100,000 to £250,000.

(For further information on this item contact Paul Whiteing (pwhiteing@icstis.org.uk))

Business Objects

The Committee noted this item for information.

Adjudications process changes

The Committee was trained on the new adjudications process that will be introduced shortly.

(For further information on this item contact Michael Pemberton (mpemberton@icstis.org.uk))

Report on the referral of network operators to Ofcom

The Committee noted this item for information.

(For further information on this item contact Debbie Singh (dsingh@icstis.org.uk))

Future regulation of 087 PRS services

Ofcom will shortly issue a consultation on the future regulation of 087 services. This may suggest that ICSTIS' remit be extended to 0871 services.

(For further information on this item contact Paul Whiteing (pwhiteing@icstis.org.uk))

Policy on competition based TV channels

ICSTIS has published a consultation for the proposed introduction of a new prior permission regime aimed at television channels or shows using PRS as a payment mechanism for entry to a competition where the main purpose of the broadcast is the competition itself.

(For further information on this item contact Suhail Bhat (sbhat@icstis.org.uk))

EU Study on Pan European PRS

The study commissioned by the European Commission on pan-European market for premium rate services has now been released.

(For further information on this item contact Richard Sullivan (rsullivan@icstis.org.uk))

Reports by the Chairman of the Complaints Panel

Thursday 11 August (Nicholas Higham)

The Panel reported items of interest.

Thursday 25 August 2005 (Simon Armson)

The Panel reported items of interest.

Thursday 1 September 2005 (Mike Tully)

The Panel reported items of interest.

Thursday 15 September 2005 (Elizabeth Stallibrass)

The Panel reported items of interest.

Thursday 22 September 2005 (Sir Peter North)

The Panel reported items of interest.

Report by Chairman of the Finance & General Purposes Committee

The F&GP were updated on the following items of interest:

- The appointment of an in-house lawyer and Committee Secretary
- The implementation of the in-house HR system
- IT
- The Business Plan and the need to ensure KPI's are explicitly incorporated
- Received Financial Report
- Staff pay review and pensions
- Risk Register
- 2006 Activity Plan and budget
- Bad debt

(For further information on this item contact Ann Austin (aaustin@icstis.org.uk))

Report by Chairman of the Consumer Committee

The minutes were unavailable and therefore a report was not made.

(For further information on this item contact Suhail Bhat (sbhat@icstis.org.uk))

Report by Chairman of the ICSTIS Network Operator Committee

The INOC meeting discussed two main issues of interest: governance change and the feasibility study. INOC members were advised that they would be consulted on the feasibility study and were encouraged to submit comments.

(For further information on this item contact Michael Speed (mspeed@icstis.org.uk))

Report by Chairman of the Consumer First Oral Hearing

This item will be discussed at the October Committee meeting.

The Ofcom Review: Central SP Database Feasibility Study

The Committee noted this item for information.

Notes from the ICSTIS Forum on the Code Review

The Forum was well attended. The main topics of discussion were the way in which the Code of Practice is communicated to the industry and consumers and the successful way in which the industry and ICSTIS have been working together towards better co-regulation.

(For further information on this item contact Alex Ehmann (aehmann@icstis.org.uk))

Recent and forthcoming meetings

Meeting with the City of London Police Economic Crime Department

The Chairman read out a statement issued by the City of London Police Department relating to the outcome of further police investigations regarding alleged premium rate services fraud.

Business operational data

The Committee noted this item for information.

Any Other Business

Data Sharing

The DTI has consulted on an amendment to allow Ofcom to release to ICSTIS details of all new network operators who apply to operate premium rate services. This should be in place by the end of 2005.