



**Board Members**

Sir Alistair Graham, Chairman  
Bob Chilton, Deputy Chairman  
Matti Alderson  
David Clarke  
Hugh Griffiths  
Jeremy Hallsworth  
Howard Webber  
Paul Whiteing

**Code Compliance Panel**

David Cockburn, Chair  
Emma Boothroyd  
David Jessel  
Michelle Peters  
Louise Povey  
Margaret Redfern

**Independent Appeals Body**

Robin Callender Smith, Chair  
John Hanlon  
Ruth Sawtell  
Nalini Varma

Sir Alistair Graham  
**Chairman**

Paul Whiteing  
**Chief Executive**

Patrick Guthrie  
**Director of Strategy & Communications**

Jo Prowse  
**Director of Operations**

Gail Weightman  
**Head of HR & Central Services**

Patricia Pimpao  
**Business Support Executive**

Stephen Dennis  
**Business Support Officer**

Ayo Omideyi  
**Head of Legal**

Nicola Tysoe  
**In-house Lawyer**

Neil Hardwick  
**Senior Finance & IS Contoller**

Stephanie Ratcliffe  
Jetta Oliner  
**Business Support Executives (Governance)**

Mark Collins  
**Head of Regulatory Development**

David Oatway  
**Head of Research & Market Intelligence**

Shirley Dent  
**Head of Communications**

Dinah Tuck  
**Head of Investigations**

Michael Pemberton  
**Head of Customer Services**

Adam Ferguson  
**Head of Business Systems**

Dawn Taylor  
**Head of Finance**

Mark Bend  
**IS Manager**

Colin Livingston  
**Assistant Accountant**

Rowan Buteux  
**Systems Administrator**

Robert Cheetham  
**Information Officer**

Sharma Francis  
**Finance Officer**

**Senior Strategy Executive**  
Alex Littlemore  
**Code Development & Research Executive**  
Duncan McEwen  
**Industry Affairs Executive**  
*1xVACANCY*

**Research & Market Intelligence Executives**  
Nitin Lachhani  
*1xVACANCY*

**Snr Communications Executive**  
Sarah Icken  
**Senior Public Affairs Executive**  
Sarwar Khan  
**Communications Officer**  
*1xVACANCY*

**Investigations Executives**  
Chris Bennett  
Arpan Boyall  
David Levitt  
Alisha O'Mahoney  
Peter Jackson

**Industry Services Executives**  
Mark Szemelka  
John O'Reilly  
Sarah-Louise Prouse

**Complaint Resolution Executives**  
Gary Liew  
Gareth Stevens  
**Complaint Resolution Officers**  
Pam Govind  
Lisa Roberts

**Consumer Services Executive**  
Martin Solis  
**Consumer Services Officers**  
Terry Armstrong  
Nazia Khan  
Henry Nwanze

headcount for Executive (full time equivalent)  
42.5 including support to the Registration Scheme